



## Before contacting your school's Site Tech, please ask yourself:

- 1) Is it plugged in?
- 2) Is the power strip turned on?
- 3) Is the device turned on?
- 4) Is the device logged on as me?
- 5) Have I changed my password since the last time that I was on this device?
- 6) If I am locked out, did I call 918-746-6300 to reset my password?
- 7) Have I enrolled in FASTPASS (automatic password reset)? (Secret Question method) : [http://tulsaschools.org/8 Employees/password reset main.asp](http://tulsaschools.org/8_Employees/password_reset_main.asp)

